

NOLIN News

Editor, Patsy Whitehead

News you can use

Cooperative employees

Every few years a special edition of the *Nolin News* recognizes cooperative employees for their hard work and commitment to Nolin RECC and its members. You have 100 dedicated people working on your behalf and they are all concerned about providing you, our members, with the most reliable, safe, and efficient electricity possible—and at the lowest cost possible.

From the directors to the hourly employees, a great deal of teamwork is necessary to ensure we continue to serve you with

electric service of the highest quality. Your co-op employees are required to complete educational training as well as electrical safety courses. Each co-op employee is educated on the seven cooperative principles and must understand that we operate as a not-for-profit business.

Our mission, as A Touchstone Energy® Cooperative, is to improve the quality of living in our communities by providing reliable, cost-effective services and products valued by our members and customers.

Nolin operates under a unique set of principles. Since cooperatives are not-for-profit, they do not have stockholders that reap the rewards of the company. A co-op exists to provide a needed service or product to its members. And a cooperative is run and owned by the members. People who work at cooperatives know how important it is to provide personal attention and commitment to members. Your co-op employees know that we are here to work for the members' best interest—after all, the members own the cooperative.

This issue of the *Nolin News* is dedicated to all those individuals who work together to provide our members with superior service. On the following pages, you will see a complete directory of all Nolin employees and their years of service. In addition, we are recognizing some employees with service awards. Also featured in this issue is a story on Jeanne Jordan, recipient of the 2006 Gene Yates Cooperative Spirit Award.

Great employees make a great cooperative! ■



Nolin RECC President & CEO Mickey Miller presents employee Jeanne Jordan with the 2006 Gene Yates Cooperative Spirit Award. Turn to page 2A to find out why Jeanne's co-workers nominated her for this prestigious award.

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Jeanne's Got *SPIRIT!*

by Patsy Whitehead

Ask any employee at Nolin RECC about Jeanne Jordan and they will likely tell you she has a heart of gold. She is blessed with a loving personality that welcomes friends and even strangers to her side—a magnetic charm! Jeanne is abundant with humanitarian qualities like respect, compassion, and integrity. Needless to say, it came as no surprise when her name was announced as the 2006 Gene Yates Cooperative Spirit Award recipient.

Modesty is probably one of Jeanne's greatest assets. She displays a genuine desire to remain anonymous as she provides needed help to others less fortunate. Her rewards in life are those precious gifts that can't be measured or seen—they are the gifts Jeanne feels in her heart after helping a family or friend down on their luck.

When she first started working at the co-op 11 years ago, it didn't take her co-workers long to figure out Jeanne was the kind of friend others longed to include in their circle.

Nolin employees admire Jeanne for her willingness to help others. Co-worker Melinda Redmond says, "Jeanne sets an example for all of us—when she learns of a co-worker who is ill or up against hard times, Jeanne coordinates gift baskets and invites all her co-workers to bring in goodies for the baskets."

Redmond works closely with Jeanne. In fact the two work side by side as customer service representatives in the Elizabethtown office. Sitting next to Jeanne allows Redmond to see and hear her throughout the day. "I am so impressed with the way Jeanne talks with Nolin members," says Melinda. "She has a special talent of displaying a genuine openness and her smile allows our co-op members to feel like they just met a new friend."

Strong family values are evident when speaking to her about



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Nolin employee Jeanne Jordan stands in front of the Gene Yates Cooperative Spirit Award, where her name was recently added to the list of recipients listed on the award.

her husband, Ray, and two sons, Rusty and Steven. After hours, Jeanne loves her role as "Nana" to her three grandchildren. Some of Jeanne's spare time is spent helping to care for her mother-in-law, not only providing nurturing, but helping to budget her finances and take her places.

I am so glad to have Jeanne Jordan as my friend and co-worker, and I am positive I can speak for all co-op employees in saying this award is long overdue. Jeanne exceeds the challenges of this award and represents herself with integrity, compassion, and dedication to the workplace and community.

Congratulations, Jeanne Jordan, and thank you for making a difference!

The Gene Yates Cooperative Spirit Award was created in 1999. It signifies humanitarian qualities like compassion, dedication, integrity, and community involvement, and was named after long-time Nolin RECC employee Gene Yates, who served the members of the co-op for 40 years and continues to volunteer in his community. The award is presented each year to a Nolin employee who displays similar humanitarian qualities (like the ones Gene Yates possesses).

Meet Your Nolin RECC Employees

PRESIDENT'S OFFICE



MICKEY MILLER
PRESIDENT & CEO
33 YEARS



ALLISON LEWIS
EXECUTIVE SECRETARY
7 YEARS



DAVID P. BROWN
CHAIR, DISTRICT 4 DIRECTOR
12 YEARS



GENE STRANEY
VICE CHAIR, DISTRICT 2
DIRECTOR—20 YEARS



A.L. "BUDDY" ROSENBERGER
SEC-TREASURER, DISTRICT 1
DIRECTOR—28 YEARS



LAWRENCE IRELAND
DISTRICT 6 DIRECTOR
19 YEARS

BOARD OF DIRECTORS

MEMBER SERVICES



RICK RYAN—VICE PRES.
MARKETING & MEMBER
SERVICES—19 YEARS



PATSY WHITEHEAD
COMMUNICATIONS
COORDINATOR—19 YEARS



BILLY PAIT
MARKETING DIRECTOR
18 YEARS



REBECCA LOYALL
DISTRICT 5 DIRECTOR
9 YEARS



RAYMOND "RICK" THOMAS
DISTRICT 3 DIRECTOR
3 YEARS



JOHN J. SCOTT
ATTORNEY
25 YEARS



MICHELLE ROGERS
ADMINISTRATIVE ASSISTANT
MEMBER SERVICES—14 YRS



TODD DRAKE
ENERGY MANAGEMENT
COORDINATOR—9 YEARS



JASON MATTINGLY
ELECTRICAL ADVISOR
4 YEARS

OFFICE SERVICES



CHERYL THOMAS
VICE PRESIDENT OFFICE
SERVICES—19 YEARS



KATHY WILLIAMSON
CASHIER SUPERVISOR
27 YEARS



DENA WILCOXSON
CUSTOMER SERVICE/BILLING
SUPERVISOR—19 YEARS



MARLENE SLAYTON
PROJECTS COORDINATOR
15 YEARS



JEREMY NUNN
SYSTEMS ADMINISTRATOR
9 YEARS



ADAM CHADBOURNE
COMPUTER SYSTEMS
ADMINISTRATOR—1 YEAR



BARBARA SMALLWOOD
METER RECORDS
COORDINATOR—39 YEARS



SANDY YATES
CUSTOMER SERVICE REP
28 YEARS



SHEREE RAUB
MEMBERSHIP RECORDS
COORDINATOR—24 YEARS



JOYCE REYNOLDS
CONSUMER RECORDS CLERK
23 YEARS



GWEN McCUBBIN
COLLECTIONS COORDINATOR
16 YEARS



MELINDA REDMOND
CUSTOMER SERVICE REP
14 YEARS



TONY OWENS
MAINTENANCE TECHNICIAN
14 YEARS



JEANNE JORDAN
CUSTOMER SERVICE REP
11 YEARS



JANICE TUTTLE
BILLING ASSOCIATE
10 YEARS

*Your
Touchstone Energy
employees*



MIRANDA HAGERDASH
CASHIER ASSOCIATE
6 YEARS



AMY DICK
SWITCHBOARD OPERATOR
5 YEARS



TAMMY THOMAS
CASHIER ASSOCIATE
5 YEARS



YVONNE THOMPSON
CASHIER ASSOCIATE
4 YEARS



ESTELLE MILLER
CUSTOMER SERVICE REP
4 YEARS



JENNIFER PYLES
CUSTOMER SERVICE REP
3 YEARS



MORGAN MORROW
CASHIER
2 YEARS



RENE SHOFFNER
CUSTOMER SERVICE REP
1 YEAR

*Our power is
our people*

ADMINISTRATIVE & FINANCIAL SERVICES



O.V. SPARKS
VICE PRES. ADMINISTRATION
& FINANCE—23 YEARS



LARRY HODGE
MATERIALS SUPERVISOR
33 YEARS



SARA STULL
ACCOUNTING SUPERVISOR
4 YEARS



MECHONDA O'BRIEN
FORT KNOX ACCOUNTANT
15 YEARS



RON MILLER
PURCHASING COORDINATOR
15 YEARS



NICK BOONE
MATERIALS SPECIALIST
13 YEARS

*The power
of human
connections*



TERRY TRUMBO
KVN SYSTEM OPERATOR
10 YEARS



MARSHALL COX
EMPLOYMENT & BENEFITS
SPECIALIST—6 YEARS



BILLY WELLS
WAREHOUSE CLERK
6 YEARS



ANDREA ABBOTT
CLERK/KVN REP
5 YEARS



STEPHANIE SCOTT
STUDENT CLERK
1 YEAR

OPERATIONS SERVICES



VINCE HEUSER—VICE PRES.
SYSTEM OPERATIONS
29 YEARS



TIFFANY SNODGRASS
OPERATIONS & ENGINEERING
ADMIN. ASST.—10 YEARS



MARIE GRIFFITH
ADMINISTRATIVE ASSISTANT/
FORT KNOX—14 YEARS



GEORGE SHACKELFORD
CONSTRUCTION
SUPERINTENDENT—43 YEARS



DONNIE PROPE
MAINTENANCE
SUPERINTENDENT—36 YEARS



JIM HELM
SENIOR LINE TECHNICIAN
37 YEARS



GENE BASKETT
SENIOR LINE TECHNICIAN
37 YEARS



RICHARD BALES
CONTRACTS COORDINATOR
36 YEARS



ARTHUR LIGHT
METER TECHNICIAN
35 YEARS



ALFRED AKRIDGE
DISPATCHER
34 YEARS



DENNIS YATES
SENIOR LINE TECHNICIAN
31 YEARS



LEONARD HAMILTON
LINE TECHNICIAN I
29 YEARS



JOHN MASTIN
DISPATCHER
26 YEARS



JERRY FRENCH
SENIOR LINE TECHNICIAN
24 YEARS



MITCH HUNT
LINE TECHNICIAN I
22 YEARS



BOBBY ASH
DISPATCHER
20 YEARS



TOMMY SULLIVAN
SENIOR LINE TECHNICIAN
20 YEARS



TERRY HUDSON
SENIOR LINE TECHNICIAN
19 YEARS



ANDY PATTERSON
SENIOR LINE TECHNICIAN
19 YEARS



STEVE ALLEN
SENIOR LINE TECHNICIAN
17 YEARS



GEORGE CLARK
SENIOR LINE TECHNICIAN
17 YEARS



RICK PUGH
SENIOR LINE TECHNICIAN
15 YEARS



CHRIS BELL
SENIOR LINE TECHNICIAN
14 YEARS



DIANA HAWKINS-SULLIVAN
SENIOR LINE TECHNICIAN
14 YEARS



KEITH THOMPSON
DISPATCHER
14 YEARS



RAY ROUTT
TURTLE METER TECHNICIAN
14 YEARS



KELLY THOMPSON
TREE TRIMMER
12 YEARS



JOSH HESS
SENIOR LINE TECHNICIAN
11 YEARS



MATT KRISHER
SENIOR LINE TECHNICIAN
10 YEARS



RICH MCFADDEN
LINE TECHNICIAN I
10 YEARS



KURT SPIES
SENIOR LINE TECHNICIAN
9 YEARS



JAMIE PRICE
LINE TECHNICIAN I
9 YEARS



SHAUN SCHERER
LINE TECHNICIAN I
8 YEARS



JEFF BROOKS
LINE TECHNICIAN III
8 YEARS



CHAD PENCE
LINE TECHNICIAN I
7 YEARS



STEPHEN TACKETT
SENIOR LINE TECHNICIAN
6 YEARS



SUZIE WHITE
METER READER
6 YEARS



DAVID JOHNSTON
LINE TECHNICIAN II
5 YEARS



ROBERT PRIDDY
LEAD TREE TRIMMER
5 YEARS



JEREMY JONES
LINE TECHNICIAN III
4 YEARS



JEFF FRANICH
LINE TECHNICIAN I
1 YEAR



CHAD DENNEY
LINE TECHNICIAN III
6 MONTHS

ENGINEERING SERVICES



GREG HARRINGTON
SYSTEM ENGINEER/
SUPERVISOR—5 YEARS



RICHARD ROGERS
STAKING TECHNICIAN
31 YEARS



JOHN LUTZ
STAKING TECHNICIAN
28 YEARS



SONNY WOODSON
STAKING TECHNICIAN
27 YEARS



PAUL BAKER
STAKING TECHNICIAN
13 YEARS



DAVID COX
ENGINEERING TECHNICIAN
12 YEARS



JUDY GRAY
GIS TECHNICIAN
11 YEARS

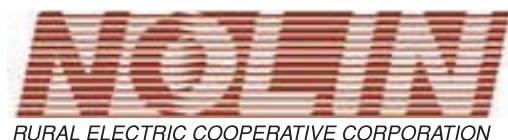


ROBERT THORNTON
COMPLIANCE COORDINATOR
3 YEARS



BRIAN YOUNG
SUBSTATION/SCADA
TECHNICIAN—3 YEARS

The Touchstone Energy values:
Integrity
Accountability
Innovation
Community Commitment



A Touchstone Energy® Cooperative 
The power of human connections

Recognizing Nolin employees for many years of loyalty



Suzie White, standing (5 years), and Judy Gray (10 years)



Steve Tackett (5 years)



Amy Dick (5 years)

The employees featured on this page represent 275 years of combined service to Nolin and its members. As co-op employees, these folks dedicate themselves to the Touchstone Energy® philosophy by meeting high standards of integrity, accountability, innovation, and commitment to community. A special dinner was held to pay tribute to all 93 Nolin employees and to show appreciation for their hard work throughout the year.



Front, left to right: Jerry French (30 years) and Dickie Rogers (30 years). Rear, left to right: John Mastin (25 years), Sandy Yates (30 years), Donnie Propes (35 years), and Gwen McCubbin (15 years).



Left to right: Billy Wells (5 years), Jeanne Jordan (10 years), Marshall Cox (5 years), Miranda Hagerdash (5 years), and David Johnston (5 years).
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Director Gene Straney (left) with 20 years and Nolin RECC attorney John J. Scott with 25 years.



Front left to right: Rich McFadden (10 years) and Terry Trumbo (10 years). Rear left to right: Josh Hess (10 years), Matt Krisher (10 years), and Marlene Slayton (15 years).

We've Got Your \$25 Number! \$25

WIN \$25 Worth of **FREE Electricity**

Nolin News features a contest called "We've Got Your Number." Hidden inside this issue are two randomly selected member account numbers. If you spot your account number, contact the Member Services Department at 765-6153, and **win a \$25 CREDIT on your electric bill.** You must identify your number and call by the 15th day of the month's issue containing your number. Account numbers could be anywhere in your *Nolin News!*

New Member Credits

All members signing up for new service with Nolin receive a short survey. Members who return the completed survey to Nolin are automatically eligible to win a \$15 credit on their electric bill. Each month, one name is drawn and a lucky Nolin member receives a bill credit on their next statement. Congratulations to our latest winner, **Adeline Cazzoli, of Elizabethtown.**

E-mail payments

Access your Nolin RECC account through our Web site at **www.nolinrecc.com.** Click on "MyAccount" to check your consumption history and to make payments by check, debit card, or credit card. To apply for budget billing and automatic draft on line, click on "Nolin @ Home."

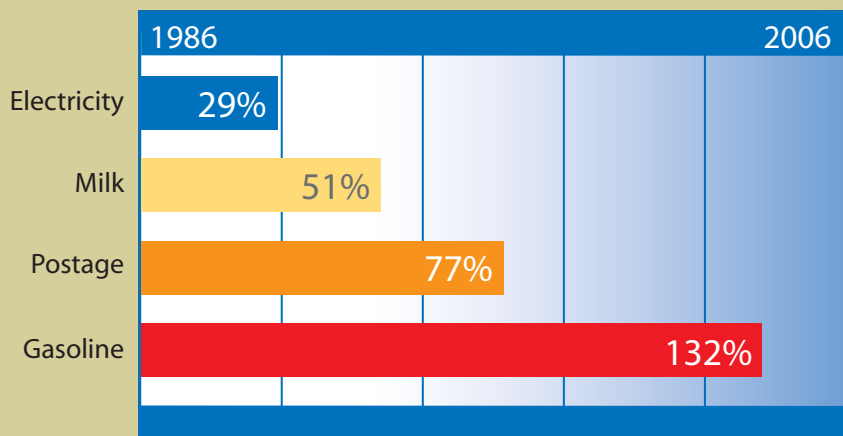
The Value of Electricity

Compared with price increases of other commodities, electricity is still a bargain.

Over the past 20 years, when you look at rising prices, gasoline has skyrocketed 132 percent. Postage stamps are up 77 percent. Even a glass of milk is 51 percent higher than two decades ago.

Electricity is up about 30 percent over the past 20 years.

And this means electricity is a good value. For about the price of a fast food meal, the average Nolin member can power their home each day. That's 24 hours of heating, cooking, washing clothes, taking showers, and surfing the Internet.



HOW TO REACH NOLIN RECC

ELIZABETHTOWN OFFICE

411 Ring Road, Elizabethtown, KY 42701-6767
8:00 a.m.-5:00 p.m., Mon-Fri • (270) 765-6153

RADCLIFF OFFICE

101 West Lincoln Trail Blvd., Radcliff, KY 40160
8:00 a.m.-5:00 p.m., Mon-Fri • (270) 351-2199

TOLL-FREE BUSINESS CALLS — 1-888-637-4247

EMERGENCY PHONE NUMBER — (270) 769-6396

EMERGENCY TOLL-FREE CALLS — 1-800-572-1147

Web site: www.nolinrecc.com

e-mail: comments@nolinrecc.com

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Lawrence Ireland
Becky Loyall
Rick Thomas

ATTORNEY

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Michael L. Miller

